

Tips to Protect Yourself from Scams

When Using Sara Alert™

We want to make sure that your personal information is safe while you are enrolled in Sara Alert™. When your public health department enrolled you in Sara Alert™, they asked you how you would like to receive the daily message to report your symptoms. Depending on which method you chose, you should receive the automated daily self-report message from the Sara Alert™ number or email described below.



PHONE

Caller ID may display calls from Sara Alert™ as:

- **(844) 957-2721**
- **TOLL FREE NUMBER**

An automated voice call will ask you if you (and any household members) are experiencing any symptoms.

Safety Tip:

If the Caller ID shows a different number, then it is not from Sara Alert™



Sara Alert™ is an automated call. You will never receive a call from a person from the Sara Alert™ number. If you do, it's a scam. **Hang up!**



TEXT

Text messages from Sara Alert™ will appear from

(844) 957-2721

The text message will ask you if you (and any household members) are experiencing any symptoms.

Safety Tip:



If the Caller ID shows a different number, then it is not from Sara Alert™



EMAIL WITH WEB LINK

Email with Web-link: An email message from **notifications@saraalert.org**

The email will included a web link will take you to a website that begins with:

https://sara.public.saraalert.org/

You will see a unique set of letters and numbers after **https://sara.public.saraalert.org/**

Safety Tip:



Check the email address to make sure it is from **notifications@saraalert.org** before opening the email. Delete the message if it doesn't have the correct Sara Alert™ email address.

Hover over the report link to make sure that it directs you to the Sara Alert™ website. If it is not the Sara Alert™ website, **DO NOT CLICK on it!**



TEXT WITH WEB LINK

Text messages from Sara Alert™ will appear from

(844) 957-2721

A text message will include a web link to the daily self-report.

Safety Tip:



If the Caller ID shows a different number, then it is not from Sara Alert™

Other Tips to Avoid Scams:

- Sara Alert™ messages will never ask for personal information such as:
 - social security number
 - bank account numbers
 - passwords
 - security question responses

For more information email sarasupport@aimsplatform.com

or visit us at, www.saraalert.org

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